

HOLYOKE
COMMUNITY
COLLEGE

Graduate Survey: The First Year Out
CLASS OF 2017



Purpose of the First Year Out Survey

Each year, Holyoke Community College (HCC) gathers information on our recent graduates. A First Year Out (FYO) survey was distributed to all graduates from the preceding year. The purpose of the First Year Out survey is two fold. First, students were asked to self-report on their employment and educational status. Second, it is an attempt to learn something about how HCC students evaluate the college and the experience(s) the college affords. Was their experience satisfying? Did it help them move toward their goals?

A survey for the class of 2017 was distributed to 987 graduates; 32% of these graduates responded to the survey. The FYO survey is administered 9-12 months after graduation. FYO data are based on graduates within a calendar year. Federal (IPEDS) and State (HEIRS) reports are based on fiscal year. As a result figures here may differ from those reported elsewhere.

For additional information on HCC graduates, degrees conferred, institutions to which HCC graduates transfer, graduate rates, and more, please visit Staff Resources on the MyHCC page (HCC faculty and staff only), or call the Office of Institutional Research (413-552-2289).

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Table 1. Employment and Enrollment Status of HCC Graduates who Responded to the Employment and Education Survey Questions					
	2013	2014	2015	2016	2017
Employed*	72%	80%	81%	78%	77%
Enrolled in academic institution**	55%	59%	61%	59%	58%
Employed and/or Enrolled	88%	92%	93%	94%	94%

**Employed regardless of enrollment status. Effective starting with the Class of 2013, the employment rate methodology changed to include those who are currently in the military full-time and those who are currently in registered apprenticeship programs.*

***Enrolled regardless of employment status*

Table A.1. Number of Degrees/Certificates Awarded, by calendar year***NOTE: Programs with the highest number of graduates for the Class of 2017 appear in bold.**

Code	Program Title	CIP Code	Class of 2013	Class of 2014	Class of 2015	Class of 2016	Class of 2017
B010	Human Resources Management (Certificate)	521001	3	2	7	8	8
B011	Human Resource Mgt (AS - Business Administration)	520201	2	2	0	1	0
B012	E-Commerce (Certificate)	520208	1	0	0	0	0
B016	Accounting (AS - Accounting)	520302	15	7	7	13	4
B017	Accounting Systems (Certificate)	520302	12	11	7	9	10
B023	Business Administration Mass Transfer (AS - Business Administration)	520201	78	102	91	94	87
B024	Business Administration Transfer (AS - Business Administration)	520201	2	2	0	0	0
B026	Business Administration Career (AS - Business Administration)	520201	18	14	25	24	23
B029	Banking Option (AS - Business Administration)	520201	1	0	0	1	0
B033	Entrepreneurship (AS - Business Administration)	520201	3	0	1	3	2
B034	Business Administration General Transfer (AS - Business Administration)	520201	7	5	12	5	4
B037	Marketing Management General Transfer (AS - Marketing Management)	521803	1	0	2	1	0
B041	Administrative Professional Studies (AS - Administrative Professional Studies)	520401	1	3	2	1	2
B042	Administrative Professional Studies Cert (Certificate - Administrative Professional Studies)	520401	2	1	1	2	1
B045	Paralegal Transfer (AS - Business Administration)	520201	0	0	3	7	4
B051	Hospitality Management (AS - Hospitality Management)	520999	4	5	4	4	7
B052	Food Service Management (AS - Hospitality Management)	520999	4	9	6	7	6
B053	Hospitality Management (Certificate - Hospitality Management)	520999	0	4	1	2	0
B056	Hospitality Management Career (AS - Hospitality Management)	520999	1	1	1	1	4
B078	Marketing (Certificate)	521803	0	0	0	0	1
B081	Marketing Management - Retail Management (AS - Marketing Management)	521803	0	0	2	1	1
B084	Retail Management Cert (Certificate - Marketing Management)	521803	0	2	2	1	2
B094	Entrepreneurship (Certificate)	520799	2	1	1	2	0
B096	Sport Management (AS - Sport Management)	310504	3	6	2	9	4
B111	Culinary Arts (Certificate - Culinary Arts)	120503	12	20	10	20	11
C001	General Integrated Studies (AS - Liberal Studies)	240199	21	29	18	24	30

* First Year Out Survey based on graduates in specific calendar year. Federal (IPEDS) and State (HEIRS) reporting based on fiscal year - figures may differ.

Code	Program Title	CIP Code	Class of 2013	Class of 2014	Class of 2015	Class of 2016	Class of 2017
C002	Applied Technology (AS - Liberal Studies)	240199	0	2	0	0	0
C004	General Integrated Elementary Education Option (AS - Liberal Studies)	240199	9	8	15	7	10
C008	University Without Walls Option (AS - Liberal Studies)	240199	0	1	0	0	0
H010	Liberal Arts And Sciences (AA - Liberal Arts And Sciences)	240101	263	304	239	224	212
H011	Theater (AA - Liberal Arts And Sciences)	240101	0	0	1	0	3
H012	Communications (AA - Liberal Arts And Sciences)	240101	4	4	5	6	9
H015	Creative Writing (AA - Liberal Arts And Sciences)	240101	3	11	5	3	6
H017	American Studies (AA - Liberal Arts And Sciences)	240101	1	3	2	1	0
H019	Human Services (Certificate)	440201	48	41	41	31	22
H020	Supervision and Leadership in the Helping Professions (Certificate)	440000	1	1	0	0	0
H024	Addiction Studies (Certificate)	511501	5	10	12	16	13
H025	Music (AA - Music)	500901	8	10	8	13	5
H027	Music Performance (Certificate)	500901	2	3	4	1	1
H031	Visual Art (AS - Visual Art)	500701	9	7	12	9	9
H034	Graphic Design (Certificate)	500402	2	2	4	5	1
H035	Electronic Media (AA - Liberal Arts And Sciences)	240101	4	3	10	3	9
H036	Electronic Media (Certificate)	500699	1	0	1	1	0
H040	Communication Media And Theater (AA - Liberal Arts And Sciences)	240101	6	0	0	1	0
H041	Photography (AS - Visual Art)	500701	8	5	2	6	3
H042	Graphics (AS - Visual Art)	500701	6	11	9	1	9
H043	CMTA Integrated Studies (AA - Liberal Arts And Sciences)	240101	9	4	15	15	7
H049	Human Services (AS - Human Services)	440701	21	17	19	16	15
H060	Psychology (AA - Liberal Arts and Sciences)	240101	34	35	26	33	40
H070	Sociology (AA - Liberal Arts and Sciences)	240101	2	6	3	2	10
H072	Gender and Women's Studies (AA - Liberal Arts and Sciences)	240101	0	0	0	0	1
H080	Deaf Studies (AS - Liberal Arts And Sciences)	240101	2	3	4	4	2
H081	Deaf Studies (Certificate)	510299	1	3	1	2	3
H083	Sustainable Agriculture (AA - Liberal Arts and Sciences)	240101	0	0	3	2	4
H084	Sustainability Studies (AA - Liberal Arts And Sciences)	240101	1	4	2	6	1
H088	Solar Energy (Certificate)	030101	0	2	1	0	0
H089	Wind Energy (Certificate)	030101	0	1	1	0	0

Code	Program Title	CIP Code	Class of 2013	Class of 2014	Class of 2015	Class of 2016	Class of 2017
H091	Clean Energy (Certificate)	303301	0	1	1	1	1
H092	Sustainability Studies (Certificate)	303301	0	0	4	0	0
M010	Medical Assistant (Certificate)	510801	32	31	18	10	41
M020	Secondary Education (AA - Liberal Arts And Sciences)	240101	1	7	7	12	8
M026	Early Childhood Education Career (AS - Early Childhood Education)	190708	8	4	5	8	3
M027	Early Childhood Education Transfer (AS - Early Childhood Education)	190708	9	22	16	17	16
M029	Elementary Education (AA - Liberal Arts And Sciences)	240101	2	3	5	3	9
M031	Environmental Science Transfer (AS - Environmental Science)	150599	7	11	6	12	13
M036	Environmental Science Field Technician (AS - Environmental Science)	150599	1	2	2	0	3
M043	Medical Billing and Coding (Certificate)	510714	0	0	0	5	27
M044	Medical Billing (Certificate)	510714	0	10	23	8	0
M049	Medical Coding (Certificate)	510707	17	11	0	0	0
M056	Ophthalmic Assistant (Certificate)	511899	1	0	0	0	0
M064	Practical Nursing (Certificate - Practical Nursing)	513901	18	11	8	10	9
M066	Nursing (AS - Nursing)	513801	39	39	40	43	52
M067	Pre-Health (AS - Liberal Arts and Sciences)	240101	13	3	1	0	0
M068	Foundations of Health (AS - Liberal Arts and Sciences)	240101	14	21	16	8	3
M071	Nutrition & Foods (AA - Liberal Arts And Sciences)	240101	5	10	8	10	3
M080	Foundations of Health Career (AS - Foundations of Health)	510000	0	0	0	1	9
M081	Foundations of Health Transfer (AA - Foundations of Health)	510000	0	0	1	12	24
M085	Direct Care Worker (Certificate)	512601	0	0	0	1	1
M086	Community Health Worker (Certificate)	512207	0	0	0	0	3
M096	Radiologic Technology (AS - Radiologic Technology)	510907	13	13	13	10	13
M100	Health And Fitness Specialist (Certificate)	310501	0	0	0	0	2
M101	Health And Fitness Management (Certificate)	310504	0	0	0	1	0
M102	Group Exercise Leader (Certificate)	310501	2	0	0	0	0
M103	Personal Trainer/Fitness Counselor (Certificate)	310501	6	6	6	1	0
M105	Coaching (Certificate)	131314	1	0	0	0	0

Code	Program Title	CIP Code	Class of 2013	Class of 2014	Class of 2015	Class of 2016	Class of 2017
M112	Healthy Living Coaching (Certificate)	310501	0	0	0	1	0
M115	Health and Fitness (AS - Health And Fitness)	310501	5	5	4	3	7
N012	Chemistry (AA - Liberal Arts and Sciences)	400501	1	1	10	4	2
N013	Mathematics (AS - Liberal Arts and Sciences)	240101	0	2	0	0	0
N015	Mathematics Mass Transfer (AS - Liberal Arts and Sciences)	270101	3	6	5	5	5
N016	Physics Mass Transfer (AS - Liberal Arts And Sciences)	400801	0	0	0	2	3
N017	Mathematics General Transfer (AS - Liberal Arts And Sciences)	270101	1	2	3	1	2
N040	Administrative Information Systems (Certificate)	110301	1	0	0	0	0
N054	Webmaster (AS - Computer Information Systems)	110202	1	0	0	0	0
N056	Programming Option (AS - Computer Information Systems)	110202	6	3	11	5	17
N057	Comp Info Sys User Support (AS - Computer Information Systems)	110202	2	0	0	1	0
N062	Computer Networking (Certificate)	110901	2	2	2	0	5
N063	Computer Information Security and Assurance (AS - Computer Information Systems)	110202	3	10	6	3	6
N064	Computer Info. Security & Assurance Mgmt Cert. (Certificate)	111003	0	0	0	1	0
N065	Comp Info Security & Assurance - Tech Specialist Cert. (Certificate)	111003	1	0	1	0	0
N066	Information Technology Management (AS - Computer Information Systems)	110202	1	2	2	6	5
N067	Computer User Support (AS - Computer Information Systems)	110202	5	1	4	3	3
N079	Engineering Studies (AS - Engineering)	140101	12	15	11	8	12
N082	Engineering Science (AS - Engineering)	140101	2	3	2	2	6
N083	Engineering Technology (AS - Engineering)	140101	1	1	0	0	0
S013	Developmental Disabilities Direct Support (Certificate)	440701	4	1	1	1	1
S080	Criminal Justice (AS - Criminal Justice)	430104	67	67	71	58	43
S082	Law Enforcement (Certificate)	430104	7	9	12	2	2
X012	Biotechnology Transfer (AA - Liberal Arts And Sciences)	261201	0	0	0	0	1
X021	Natural Resources (AA - Liberal Arts And Sciences)	240101	0	0	0	2	0
X031	Pre-Veterinary (AS - Veterinarian Assistant)	510808	2	1	4	2	0
X036	Veterinary Technician (AS - Veterinarian Assistant)	510808	16	16	18	21	12
X052	Pre-Medical/Dental (AA - Liberal Arts and Sciences)	240101	9	7	1	1	1
X060	Biology (AS - Liberal Arts and Sciences)	260101	19	25	21	29	30
X071	Forensic Science Transfer (AS - Liberal Arts And Sciences)	240101	1	0	0	0	0
X072	Forensic Science Technician (AS - Liberal Arts And Sciences)	240101	2	0	0	0	0

Code	Program Title	CIP Code	Class of 2013	Class of 2014	Class of 2015	Class of 2016	Class of 2017
X073	Forensic Science (Certificate)	430106	1	2	2	2	0
X074	Forensic Science (AS - Liberal Arts And Sciences)	240101	2	0	4	6	1
Total			1009	1113	1025	990	1010

Table A.2. Employers and Job Titles of Graduates

DEGREE/CERT	EMPLOYER	JOB TITLE
Accounting Systems - CR - Accounting Systems - B017		
	S S & S Corp	Administrative Assistant
	The MP Group	Internship
Addiction Studies - CR - Addiction Studies - H024		
	Behavioral Health Network	Peer Specialist
	Behavioral Health Network	Recovery Specialist
	BHN - Hope Center	Substance Use Counselor
	Northampton VA Medical Center	Housekeeping Aide
	Positive Behavior Support Corporation	Behavior Assistant
	Provident Behavioral Health Center	Recovery Specialist
	Viability Inc	Employment Coordinator
Administrative Professional Studies - AS - B041		
	Mass Mutual	Executive Assistant
Arts and Sciences - AA - CMTA Integrated Studies - H043		
	Main Street Peaceful Pool and Spa	Store Manager/Sales Associate
Arts and Sciences - AA - Communications - H012		
	Six Flags	Product Supervisor
	UMass Five	Banker
Arts and Sciences - AA - Creative Writing - H015		
	Big Y Foods, Inc.	Food Service Clerk
Arts and Sciences - AA - Electronic Media - H035		
	Vista Home Improvements	Events Promoter
Arts and Sciences - AA - Elementary Education - M029		
	First Lutheran Christian School	Teacher
	Holyoke Public Schools	SPED Paraprofessional
	Texas Roadhouse	Wait Person
	The Dance Factory	Dance Teacher
	West Springfield Public Schools	ABA Paraprofessional
	West Springfield Public Schools	Kindergarten Paraprofessional
Arts and Sciences - AA - Liberal Arts And Sciences - H010		
		Advocate
		Sales Associate

DEGREE/CERT	EMPLOYER	JOB TITLE
	American Insulation	Scheduling Coordinator
	April Mattoon	Residential Support Specialist
	Atkins Fruit Bowl	Deli Clerk
	Atlas Chiropractic	Chiropractic Assistant
	Behavioral Health Network	Developmental Specialist
	Big Y Foods, Inc.	Cashier
	Bon Ton	Sales Associate
	Care.com	Babysitter
	Collaborative For Education	Coordinator
	Daves Natural Farden	Farm Hand
	Edaron Inc.	Data Entry/Payroll
	Elm College	Secretary
	Gangara and CHC	Direct Care Staff
	Granby Community Access Media	Production Coordinator
	Health Care Service Group	Housekeeping Manager
	YMCA	Child Watch
	J J's Variety	Cashier
	Johnson & Hill	Data Entry
	Mass Mutual	Business Analyst
	MCS	Direct Support Staff
	Olympia Sports	Key Holder
	Pet Smart	Pet Store Associate
	Roots Gym	Gymnastics Instructor
	Self Employed	Graphic Illustrator
	Self Employed	Stonemason
	Service Net	Residential Support
	Service Net	Service Net
	Southwick Tolland School District	Paraprofessional
	Springfield Public Schools	Classroom Aid
	The Drama Studio	Assistant Teacher
	US Select Service	Travel Worker Seasonal
	Valley Veterinary Hospital	Receptionist

DEGREE/CERT	EMPLOYER	JOB TITLE
Arts and Sciences - AA - Liberal Arts And Sciences - H010 (cont.)		
	Western New England University	Campus Police Dispatcher
	Westfield Bank	Bank Teller
	Westfield State	Technology Support
	Westover Job Core	Lead Driver/Transportation Supervisor
	Armbrook Village	Activities Assistant
	Harrington Hospital	Receptionist
Arts and Sciences - AA - Nutrition & Foods - M071		
	Mercy Medical Center	Nutrition Assistant
Arts and Sciences - AA - Psychology - H060		
		Executive Assistant
	American Athletic Shoe	Office Director/Manager
	Close Friend	Personal Assistant
	Dunkin Donuts	Crew Member
	Holyoke Public Schools	Academic Interventionist
	Krazy Jake's	Bartender
	Pioneer Valley Cardiology	Systems Analyst
	Providence Place	Hostess
	Sisters of Providence	Food Services Aid
	Target	Human Resource TM
	The Desert	Delivery Driver
Arts and Sciences - AA - Secondary Education - M020		
		Receptionist
	Springfield Museums	Museum Educator
Arts and Sciences - AA - Sociology - H070		
	Curry Auto Body	Office Assistant
	Mental Health Association	Outreach Worker
Arts and Sciences - AA - Sustainable Agriculture - H083		
	Pedal People	Pedal People
	Spring Valley	Landscape Technician
Arts and Sciences - AS - Biology - X060		
	Circuit Coffee	Manager
	Good Dog Spot	Kennel Attendant

DEGREE/CERT	EMPLOYER	JOB TITLE
	Mt. Tom Kennels	Kennel Attendant
	New Horizon Foods	Server
	STCC	Security Guard
	The Cheesecake Factory	Wait Person
	VIP Pet Care	Supervisor
	Walmart	Sales Associate
Arts and Sciences - AS - Deaf Studies - H080		
	Center for Human Development	Asst Supervisor-Deaf Residential Pgm
Arts and Sciences - AS - Mathematics General Transfer - N017		
	Boston University	Service Worker
	Hallmark	Retail Merchandiser
Arts and Sciences - AS - Physics Mass Transfer - N016		
	Holyoke Community College	Student Liaison/Peer Mentor
Business Administration - AS - Business Admin Career - B026		
	Big Y Foods, Inc.	Frozen Dairy Specialist
	Century Investment Co.	Lead Bookkeeper
	Everest Re	Accounting Analyst
	Florence Bank	Operations Manager
	Florence Bank	Senior Teller/Customer Service Rep
	Insurance Agency	Insurance Agent
	Savage Arms	Project Manager
	Self Employed	Office Manager
	The Triumph Group	Administrator
Business Admin - AS - Business Admin General Transfer - B034		
	Big Y Foods, Inc.	Grocery Sales Manager
Business Admin - AS - Business Admin Mass Transfer - B023		
	99 Restaurant	Wait Person
	Air Force Base (National Guard)	Financial Management Technician
	Aldi	Associate
	Behavioral Health Network	Receptionist
	Big Y Foods, Inc.	Head Cashier
	Big Y Foods, Inc.	Head Cashier
	Big Y Foods, Inc.	Service Clerk

DEGREE/CERT	EMPLOYER	JOB TITLE
Business Admin - AS - Business Admin Mass Transfer - B023 (cont.)		
	Brendey and Associates	Administrative Assistant
	Cold Spring Country Club	Cook
	Family Business	Meat Smoker/Asst Property Manager
	Gray Gray & Gray, LLP	Director of First Impressions
	Greg and Adams	Store Manager
	Holyoke Community College	Clinical Assistant
	Molding Business Services	Consultant
	Multi Cultural Community Services	Developmental Professional
	Richard Huards	Inventory Specialist
	Star Market Grocery	Manager
	State Street Corp.	Operations Analyst
	Stop & Shop	Clerk
	Tax Land	Tax Preparer
	Unos	Wait Person
	Valet Park Of America	Valet Attendant
	Westover Air Force Base	Executive Assistant
Business Administration - AS - Entrepreneurship - B033		
	Gunn and Phillips	Legal Assistant
Computer Info Sys - AS - Computer Info Security & Assurance - N063		
	Paragus IT	Client Support Manager
	Robert Rinaldi	Dishwasher
Computer Information Systems - AS - Programming Option - N056		
	Crothall Health Care	Operations Manager
	UMass	Programmer
Computer Networking - CR - Computer Networking - N062		
	Kitchen Services	Technician
	U.S. Postal Service	ARC
Criminal Justice - AS - Criminal Justice - S080		
	Allied Universal	Security Officer
	Big Y Foods, Inc.	Cashier
	Granby Police Department	Patrolman
	Holyoke Community College	Dispatcher

DEGREE/CERT	EMPLOYER	JOB TITLE
	Home Depot	Freight Associate
	Local High School	Second Shift Maintenance
	Micro Abrasives	Shift Supervisor
	RIBI	Security Officer
	Target	Protection Specialist
	TNF	Electrician
	UMass Amherst	Police Cadet
Culinary Arts - CR - Culinary Arts - B111		
		Receptionist
	Ambrook Village	Cook
Deaf Studies - CR - Deaf Studies - H081		
	Mass Commission for the Blind	Social Work Tech
Early Childhood Education - AS - Early Childhood Educ Career - M026		
	Southwick Tolland School District	Paraprofessional
Early Childhood Educ - AS - Early Childhood Educ Transfer - M027		
		Preschool Teacher
	In Our Hands Pre-K Center	Preschool Teacher
	Woodside Childrens Center	Preschool Teacher
Engineering - AS - Engineering Science - N082		
	Brodly Inc.	Sales Associate
	Cirtec	Technician
Engineering - AS - Engineering Studies - N079		
	Hampton Inn	Front Desk Associate
	HCC/WNEU	STEM Ambassador
Environmental Science - AS - Environ Sci Field Technician - M036		
	Friendlys Restaurant	Waitress
	Stop & Shop	Clerk
	Walmart	Sales Associate
Environmental Science - AS - Environmental Sci Transfer - M031		
		Bartender
	Suez	Waste Water Operator
	Veolia	O & M Tech
	Vibram Corporation	Tester Team Technician

DEGREE/CERT	EMPLOYER	JOB TITLE
Foundations of Health - AA - Foundations of Health Transfer - M081		
		CNA
	Christmas Tree Shop	Customer Service
	Holyoke Community College	Administrative Assistant
	Mary's Meadow	CNA
Foundations of Health - AS - Foundations of Health Career - M080		
	Success of Providence	CNA Assistant
	Westfield Pediatrics	Medical Assistant
Health And Fitness - AS - Health and Fitness - M115		
	Van Daele Homes	Customer Service Representative
Hospitality Management - AS - Food Service Management - B052		
	Whole Foods Market	Cake Decorator
Hospitality Management - AS - Hospitality Management - B051		
	Watermark	Chef Supervisor
Hospitality Management - AS - Hospitality Mgmt Career - B056		
	WEEI 105.5	Sales Assistant
Human Resources Mgmt - CR - Human Resources Mgmt - B010		
	Chestnut Medical Associates	Medical Secretary
Human Services - AS - Human Services - H049		
	BHN - Hope Center	Substance Use Counselor
	LPVEC	Special Education Coordinator
	Northampton VA Medical Center	Housekeeping Aide
	Positive Behavior Support Corporation	Behavior Assistant
	Viability Inc	Employment Coordinator
Human Services - CR - Human Services - H019		
		Sales Associate
	Amherst Schools	Driver Maintainer
	Career Point	Asst Director Of Re-Entry Program
	The Well Restaurant	Head Waitress
Law Enforcement - CR - Law Enforcement - S082		
	Six Flags New England	Data Entry
Liberal Studies - AS - General Integrated Elementary Educ - C004		
	Breakthrough	Technician
	Coos County Attorney	Legal Secretary

DEGREE/CERT	EMPLOYER	JOB TITLE
	Country Nissan	Receptionist
	Town Of Longmeadow	Substitute Teacher
	Town of Ludlow	Director of School Program
Liberal Studies - AS - General Integrated Studies - C001		
		CNA
	Behavioral Health Network	Forensic Peer Specialist
	Care One at Red Stone	CNA
	Children's House Learning	Teacher/Toddler Teacher
	East Longmeadow Skilled	CNA
	PFG Sprigfield	Bid Contract Supervisor
	Stop & Shop	Gas Station Clerk
	The City of Chicopee	Firefighter
	Valley Opportunity Council	Family Child Care Educator
Medical Assistant - CR - Medical Assistant - M010		
	Bay State Medical Center	PCT
	Concentra	Medical Assistant
	Cooley Dickinson Hospital	Medical Assistant
	Cumberland Farms	Customer Service Representative
	Holyoke Health Center	Medical Assistant
	Mercy Life	CNA
	Northampton Area Pediatrics	Certified Medical Assistant
	Riverbend	Medical Assistant
	Valley Medical Group	Registered Medical Assistant
	Westfield Pediatrics	Medical Assistant
Medical Billing and Coding - CR - Medical Billing and Coding - M043		
		Customer Service Associate
		Medical Billing Analyst
	Mary's Meadow	CNA
	Positive Results Billing	Medical Billing Assistant
	Stop & Shop	Porter
Nursing - AS - Nursing - M066		
	Bay State Franklin Medical Center	Registered Nurse
	Bay State Medical Center	Registered Nurse
	Bay State Medical Center	Registered Nurse

DEGREE/CERT	EMPLOYER	JOB TITLE
Nursing - AS - Nursing - M066 (continued)		
	Bay State Medical Center	Registered Nurse
	Center School	School Nurse
	Chicopee Hospital	Registered Nurse
	Dialysis at Heritage Hall	Registered Nurse
	Dialysis Company	Registered Nurse
	Fresenius Kidney Care	Registered Nurse
	Health South	Registered Nurse
	Heritage Hall	Nurse
	Holyoke Medical Center	Registered Nurse
	Jewish Geriatric	MDS/PPS Coordinator
	Overlook VNA	Registered Nurse
Practical Nursing - CR - Practical Nursing - M064		
	Collective Home Care	CNA
	Veterans Administration in Leeds	Licensed Practical Nurse
Radiologic Technology - AS - Radiologic Technology - M096		
	Bay State Franklin Medical Center	Radiological Technologist
	Berkshire Medical Center	Radiological Technologist

DEGREE/CERT	EMPLOYER	JOB TITLE
	Med Express	Technologist
	Holyoke Medical Center	Radiologic Technologist
	Shiners Hospitals for Children	Radiologic Technologist
Sport Management - AS - Sport Management - B096		
	Stick Time Sport	Assistant Manager
Veterinarian Assistant - AS - Veterinary Technician - X036		
	Angell Animal Medical Center	Veterinary Technician
	Merrimack Vet Hospital	Veterinary Technician
	Suffield Vet Hospital	Veterinary Technician
	VT-NH Vet Clinic	Veterinary Technician
Visual Art - AS - Graphics - H042		
	McDonald's	Crew Member
	Springfield Library	Library Senior Clerk
Visual Art - AS - Visual Art - H031		
	Great Horse Country Club	Busser
	Pioneer Valley Regional School District	Instructional Aid
	Western New England University	Cashier

Table A.3. Post-graduation placements, by program

NOTE: 1) Graduates not counted in the '# Employed in Related Field' column are not in a related field or related field status is unknown.

Program Title	Responded to the Employment Status Question	Employed						Enrolled		
		Total Employed	% Employed*	# Employed in Related Field	% Employed in Related Field	Employed FT	Employed PT	FT	PT	Total Enrolled
Accounting Systems - CR - B017	2	2		1		1	1	0	1	1
Addiction Studies - CR - H024	8	7	88%	6	75%	4	3	4	0	4
Administrative Professional Studies - AS - B041	2	1		1		1	0	0	1	1
Biology - AS - X060	9	8	89%	2	22%	4	4	5	1	6
Business Administration Career - AS - B026	11	9	82%	7	64%	8	1	1	0	1
Business Administration General Transfer - AS - B034	1	1		1		1	0	1	0	1
Business Administration Mass Transfer - AS - B023	26	23	88%	7	27%	12	11	24	3	27
Chemistry - AA - N012	1	0		0		0	0	1	0	1
CMTA Integrated Studies - AA - H043	1	1		1		1	0	0	0	0
Communications - AA - H012	2	2		2		2	0	2	0	2
Community Health Worker - CR - M086	1	0		0		0	0	0	0	0
Computer Information Security and Assurance - AS - N063	2	2		1		1	1	1	0	1
Computer Networking - CR - N062	2	2		1		1	1	1	0	1
Creative Writing - AA - H015	3	1		0		0	0	3	0	3
Criminal Justice - AS - S080	14	12	86%	6	43%	8	3	8	1	9
Culinary Arts - CR - B111	2	2		2		1	1	0	1	1
Deaf Studies - AS - H080	1	1		1		1	0	0	0	0
Deaf Studies - CR - H081	1	1		1		1	0	0	0	0
Early Childhood Education Career - AS - M026	1	1		1		1	0	0	0	0
Early Childhood Education Transfer - AS - M027	3	3		3		3	0	0	0	0
Electronic Media - AA - H035	2	1		0		0	1	1	0	1
Elementary Education - AA - M029	7	6	86%	4	57%	5	1	5	0	5
Engineering Science - AS - N082	3	2		0		1	1	3	0	3
Engineering Studies - AS - N079	4	2		1		1	1	3	0	3
Entrepreneurship - AS - B033	1	1		0		1	0	0	0	0
Environmental Science Field Technician - AS - M036	3	3		0		2	1	1	0	1
Environmental Science Transfer - AS - M031	5	4		1		3	1	1	1	2

Program Title	Responded to the Employment Status Question	Employed						Enrolled		
		Total Employed	% Employed*	# Employed in Related Field	% Employed in Related Field	Employed FT	Employed PT	FT	PT	Total Enrolled
Food Service Management - AS - B052	1	1		1		1	0	0	0	0
Foundations of Health - AS - M068	2	0		0		0	0	1	0	1
Foundations of Health Career - AS - M080	2	2		1		1	1	1	0	2
Foundations of Health Transfer - AA - M081	5	4		2		1	3	2	1	3
General Integrated Elementary Education Option - AS - C004	5	5		3		2	2	1	1	3
General Integrated Studies - AS - C001	13	10	77%	6	46%	5	4	5	3	8
Graphics - AS - H042	2	2		0		1	1	0	1	1
Health and Fitness - AS - M115	2	1		0		1	0	0	1	1
Hospitality Management - AS - B051	1	1		1		1	0	0	1	1
Hospitality Management Career - AS - B056	2	1		0		1	0	0	0	0
Human Resources Management - CR - B010	2	1		1		1	0	1	1	2
Human Services - AS - H049	7	5	71%	3	43%	4	1	4	0	4
Human Services - CR - H019	7	4	57%	1	14%	3	1	1	3	4
Information Technology Management - AS - N066	1	0		0		0	0	0	0	1
Law Enforcement - CR - S082	2	1		0		1	0	1	0	1
Liberal Arts And Sciences - AA - H010	53	39	74%	13	25%	21	18	27	7	35
Mathematics General Transfer - AS - N017	2	2		0		0	2	2	0	2
Mathematics Mass Transfer - AS - N015	1	0		0		0	0	1	0	1
Medical Assistant - CR - M010	11	10	91%	8	73%	9	1	0	1	2
Medical Billing and Coding - CR - M043	7	5		3		4	1	1	1	2
Nursing - AS - M066	17	14	82%	14	82%	14	0	8	2	10
Nutrition & Foods - AA - M071	2	1		1		0	0	2	0	2
Paralegal Transfer - AS - B045	1	0		0		0	0	0	0	0
Physics Mass Transfer - AS - N016	2	1		1		0	1	1	0	1
Practical Nursing - CR - M064	2	2		2		1	1	0	0	0
Programming Option - AS - N056	5	2		1		1	1	3	0	4
Psychology - AA - H060	18	11	61%	0	0%	5	6	11	6	17
Radiologic Technology - AS - M096	5	5		5		5	0	0	0	0
Retail Management - AS - B081	1	1		0		1	0	0	0	0

Program Title	Responded to the Employment Status Question	Employed						Enrolled		
		Total Employed	% Employed*	# Employed in Related Field	% Employed in Related Field	Employed FT	Employed PT	FT	PT	Total Enrolled
Secondary Education - AA - M020	2	2		1		0	2	1	0	1
Sociology - AA - H070	3	2		1		2	0	2	0	2
Sport Management - AS - B096	1	1		1		0	1	1	0	1
Sustainable Agriculture - AA - H083	2	2		2		1	1	0	0	0
Theater - AA - H011	2	0		0		0	0	2	0	2
Veterinary Technician - AS - X036	4	4		4		4	0	0	0	0
Visual Art - AS - H031	3	3		1		1	2	1	0	1
EMPLOYMENT & ENROLLMENT FOR ALL GRAD RESPONDENTS **	317**	243	**	127	**	156	82	145	38	189

* Percentages are only meaningful if 6 or more graduates responded to the survey. For program with less than 6 respondents, the percentage column is left blank.

** 308 is the actual number of graduates who responded to the employment question. As Table 1 shows, 77% of those 308 graduates are employed. 40% are employed in a related field. Some graduates had multiple credentials and their employment & enrollment data were counted in multiple degree titles. Some graduates were from programs that had only one graduate in the Class of 2017 and those data and subtotal rows were excluded or amended due to guarantee of data confidentiality. However, these graduates were included in the Grand Total (n=317) row.

Table A.4 The Survey

Class of 2017 Graduate Survey

Holyoke Community College

CURRENT EDUCATIONAL STATUS

1. Are you currently enrolled in an educational program or institution? Yes No
If NOT CURRENTLY ENROLLED, SKIP to Section II
- 1a. Are you a full-time student (12 or more credits) or part-time student (less than 12 credits)? Full-time Part-time
- 1b. What type of school are you attending?
 Public two-year college
 Public four-year college or university
 Private college or university
 Other (e.g. vocational, technical, etc), please specify:

- 1c. School name: _____
- 1d. How would you describe the preparation HCC gave you for your current studies?
 Excellent Fair/Adequate
 Good Poor/Inadequate

II. CURRENT EMPLOYMENT STATUS

2. Are you currently employed?
 Employed (excludes full-time military service)
 Registered Apprenticeship
 Full-time military
 Unemployed (not employed but looking for work)
 Not in the labor force (not employed & not looking)
- If NOT CURRENTLY EMPLOYED, SKIP to Section III**
- 2a. How many hours per week do you typically work? _____
- 2b. Job Title: _____
 Employer: _____
- Current hourly wage (if salaried, approximate hourly rate):
 \$_____ Per hour

- 2c. Look at **LIST A** on the reverse side and enter the industry # that matches your employer's type of business: _____
3. Is your current job related to what you studied at HCC?
 Yes No
4. How would you describe the preparation HCC gave you for your current work?
 Excellent Fair/Adequate
 Good Poor/Inadequate

III. HCC EXPERIENCES

Work-based Experience

5. Did you participate in ANY work-based experience at HCC? Yes No **If NO, skip to question #6**
- 5a. Which work-based experiences did you participate in at HCC? (**check all that apply**)
 Clerkship Clinical Co-op
 Externship Fieldwork Internship
 Practicum Service Learning
- 5b. Is your present employer the same as your HCC work-based experience employer?
 Yes No Not employed

Transfer Advice

6. Did you get any transfer advice when you attended HCC?
 Yes No **If NO, skip to #6b**
- 6a. If **YES**, how would you describe the advice you received from:
- | | Excellent | Good | Fair | Poor | Not applicable |
|---------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| An advisor | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| A faculty member | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| A transfer counselor | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Someone else, specify below:
_____ | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
- 6b. If **NO**, do you wish you had? Yes No

Class of 2017 Graduate Survey
Holyoke Community College

IV. SATISFACTION AND GOALS

Overall Experience

7. How would you rate your satisfaction with your overall HCC experience? Use a scale from 1 to 10, where 1=not at all satisfied and 10= extremely satisfied _____

7a. What was MOST satisfying to you about your HCC experience? _____

7b. In your opinion, what at HCC most needs improvement? _____

8. Would you recommend HCC to friends or family considering college? Yes No

9. **How would you describe each of the following at HCC?**

	Excellent	Good	Fair	Poor
a. Variety & availability of courses and programs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Quality of online classes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Quality of brick & click courses	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Options for scheduling classes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Quality of instruction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Academic Advising	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Tutoring and/or support services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Helpfulness of administrative staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Sense of community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

h. Online Services

10. When you were attending HCC, how important to you were the goals below? Were they very, somewhat, or not at all important to you? Which of these did you achieve?

How important?			Goals	Did you achieve it?	
Very	Some what	Not at all		Yes	No
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Increasing knowledge in an academic area	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Obtaining a degree or certificate	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completing courses necessary to transfer elsewhere	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Exploring career options/ setting career goals	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Preparing for a new career	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Upgrading present job skills	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Meeting people and making new friends	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Increasing self-confidence	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Increasing independence and self-reliance	<input type="checkbox"/>	<input type="checkbox"/>

11. Your feedback is VERY helpful to us and to current and future students. Please use this space and/or the back of this form for any additional comments you have about your experience at HCC.

THANK YOU! Please be assured that all individual responses are confidential. Responses will be released in summary form only, with no answers personally identified. With your participation, we will improve our service to students and the community.

Class of 2017 Graduate Survey
Holyoke Community College

FOR USE WITH QUESTION 2c.

LIST B INDUSTRY OF EMPLOYER	
1. Agriculture, Forestry, Fishing, Environmental Tech.	15. Manufacturing (Electronics and High Technology)
2. Business Services (Cleaning, etc)	16. Manufacturing (Other)
3. Construction and Skilled Trades	17. Military
4. Criminal Justice and Law	18. Nursing
5. Communications and Media	19. Personal Services (Beautician, etc.)
6. Education: Early Childhood and Primary	20. Public Utilities
7. Education: Secondary and Postsecondary	21. Radiologic Technology
8. Finance, Insurance, Accounting, and Real Estate	22. Retail Trade
9. Fine and Performing Arts	23. Recreation and Leisure
10. Government and Public Administration	24. Social Services
11. Home Services (Landscaping, Lawn Care, etc.)	25. Transportation
12. Hospital and Health Related (Other)	26. Wholesale Trade
13. Hotel and Food Service	27. Other, please specify
14. Information Sciences, Systems and Processing	

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