

**HOLYOKE  
COMMUNITY  
COLLEGE**

*Graduate Survey: The First Year Out*

**CLASS OF 2019**



## Purpose of the First Year Out Survey

Each year, Holyoke Community College (HCC) gathers information on our recent graduates. A First Year Out (FYO) survey was distributed to all graduates from the preceding year. The purpose of the First Year Out survey is two fold. First, students were asked to self-report on their employment and educational status. Second, it is an attempt to learn something about how HCC students evaluate the college and the experience(s) the college affords. Was their experience satisfying? Did it help them move toward their goals?

A survey for the class of 2019 was distributed to 855 graduates. Because of the Coronavirus pandemic, HCC was unable to administer a phone survey. Therefore, only 20% of these graduates responded to the survey. The FYO survey is administered 9-12 months after graduation. FYO data are based on graduates within a calendar year. Federal (IPEDS) and State (HEIRS) reports are based on fiscal year. As a result figures here may differ from those reported elsewhere.

For additional information on HCC graduates, degrees conferred, institutions to which HCC graduates transfer, graduate rates, and more, please visit Staff Resources on the MyHCC page (HCC faculty and staff only), or call the Office of Institutional Research (413-552-2289).

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**Table 1. Employment and Enrollment Status of HCC Graduates who Responded to the Employment and Education Survey Questions**

	2015	2016	2017	2018	2019
Employed*	81%	78%	77%	80%	71%
Enrolled in academic institution**	61%	59%	58%	57%	64%
Employed and/or Enrolled	93%	94%	94%	94%	90%

\*Employed regardless of enrollment status. Effective starting with the Class of 2013, the employment rate methodology changed to include those who are currently in the military full-time and those who are currently in registered apprenticeship programs.

\*\*Enrolled regardless of employment status

**Table A.1. Number of Degrees/Certificates Awarded, by calendar year\***

NOTE: Programs with the highest number of graduates for the Class of 2019 appear in **bold**.

Code	Program Title	CIP Code	Class of 2015	Class of 2016	Class of 2017	Class of 2018	Class of 2019
B010	Human Resources Management (Certificate)	521001	7	8	8	5	3
B011	Human Resource Mgt (AS - Business Administration)	520201	0	1	0	1	5
B016	Accounting (AS - Accounting)	520302	7	13	4	1	3
B017	Accounting Systems (Certificate)	520302	7	9	10	4	1
<b>B023</b>	<b>Business Administration Mass Transfer (AS - Business Administration)</b>	<b>520201</b>	<b>91</b>	<b>94</b>	<b>87</b>	<b>100</b>	<b>69</b>
B026	Business Administration Career (AS - Business Administration)	520201	25	24	23	18	16
B029	Banking Option (AS - Business Administration)	520201	0	1	0	0	0
B033	Entrepreneurship (AS - Business Administration)	520201	1	3	2	2	2
B034	Business Administration General Transfer (AS - Business Administration)	520201	12	5	4	1	6
B037	Marketing Management General Transfer (AS - Marketing Management)	521803	2	1	0	0	0
B038	Marketing (AS - Business Administration)	521803	0	0	0	0	1
B041	Administrative Professional Studies (AS - Administrative Professional Studies)	520401	2	1	2	1	0
B042	Administrative Professional Studies Cert (Certificate)	520401	1	2	1	2	2
B045	Paralegal Transfer (AS - Business Administration)	520201	3	7	4	4	0
B051	Hospitality Management Transfer (AS - Hospitality Management)	520999	4	4	7	2	3
B052	Food Service Management (AS - Hospitality Management)	520999	6	7	6	6	8
B053	Hospitality Management (Certificate - Hospitality Management)	520999	1	2	0	2	1
B056	Hospitality Management Career (AS - Hospitality Management)	520999	1	1	4	4	4
B078	Marketing (Certificate)	521803	0	0	1	2	0
B081	Marketing Management - Retail Management (AS - Marketing Management)	521803	2	1	1	0	0
B084	Retail Management Cert (Certificate - Marketing Management)	521803	2	1	2	0	0
B094	Entrepreneurship (Certificate)	520799	1	2	0	2	3
B096	Sport Management (AS - Sport Management)	310504	2	9	4	3	4
B111	Culinary Arts (Certificate)	120503	10	20	11	21	17
<b>C001</b>	<b>General Integrated Studies (AS - Liberal Studies)</b>	<b>240199</b>	<b>18</b>	<b>24</b>	<b>30</b>	<b>27</b>	<b>27</b>

\* First Year Out Survey based on graduates in specific calendar year. Federal (IPEDS) and State (HEIRS) reporting based on fiscal year - figures may differ.

Code	Program Title	CIP Code	Class of 2015	Class of 2016	Class of 2017	Class of 2018	Class of 2019
C002	Applied Technology (AS - Liberal Studies)	240199	0	0	0	0	1
C004	General Integrated Studies - Elementary Education (AS - Liberal Studies)	240199	15	7	10	9	5
C008	University Without Walls Option (AS - Liberal Studies)	240199	0	0	0	0	1
C012	Child and Family Studies (AS - Liberal Studies)	240199	0	0	0	0	4
<b>H010</b>	<b>Liberal Arts And Sciences (AA - Liberal Arts And Sciences)</b>	<b>240101</b>	<b>239</b>	<b>224</b>	<b>212</b>	<b>161</b>	<b>171</b>
H011	Theater (AA - Liberal Arts And Sciences)	240101	1	0	3	1	0
H012	Communications (AA - Liberal Arts And Sciences)	240101	5	6	9	5	16
H015	Creative Writing (AA - Liberal Arts And Sciences)	240101	5	3	6	8	7
H016	English (AA - Liberal Arts And Sciences)	240101	0	0	0	2	2
H017	American Studies (AA - Liberal Arts And Sciences)	240101	2	1	0	0	0
<b>H019</b>	<b>Human Services (Certificate)</b>	<b>440201</b>	<b>41</b>	<b>31</b>	<b>22</b>	<b>26</b>	<b>29</b>
H024	Addiction Studies (Certificate)	511501	12	16	13	9	13
H025	Music (AA - Music)	500901	8	13	5	10	8
H027	Music Performance (Certificate)	500901	4	1	1	1	1
H031	Visual Art (AS - Visual Art)	500701	12	9	9	7	7
H034	Graphic Design (Certificate)	500402	4	5	1	4	1
H035	Electronic Media (AA - Liberal Arts And Sciences)	240101	10	3	9	5	4
H036	Electronic Media (Certificate)	500699	1	1	0	1	1
H040	Communication Media And Theater (AA - Liberal Arts And Sciences)	240101	0	1	0	0	0
H041	Photography (AS - Visual Art)	500701	2	6	3	4	3
H042	Graphics (AS - Visual Art)	500701	9	1	9	9	5
H043	CMTA Integrated Studies (AA - Liberal Arts And Sciences)	240101	15	15	7	8	16
H049	Human Services (AS - Human Services)	440701	19	16	15	19	18
<b>H060</b>	<b>Psychology (AA - Liberal Arts and Sciences)</b>	<b>240101</b>	<b>26</b>	<b>33</b>	<b>40</b>	<b>36</b>	<b>30</b>
H070	Sociology (AA - Liberal Arts and Sciences)	240101	3	2	10	4	2
H072	Gender and Women's Studies (AA - Liberal Arts and Sciences)	240101	0	0	1	1	0
H080	Deaf Studies (AS - Liberal Arts And Sciences)	240101	4	4	2	7	8
H081	Deaf Studies (Certificate)	510299	1	2	3	2	1
H083	Sustainable Agriculture (AA - Liberal Arts and Sciences)	240101	3	2	4	0	0
H084	Sustainability Studies (AA - Liberal Arts And Sciences)	240101	2	6	1	3	4
H088	Solar Energy (Certificate)	30101	1	0	0	0	0

Code	Program Title	CIP Code	Class of 2015	Class of 2016	Class of 2017	Class of 2018	Class of 2019
H089	Wind Energy (Certificate)	30101	1	0	0	0	0
H091	Clean Energy (Certificate)	303301	1	1	1	1	2
H092	Sustainability Studies (Certificate)	303301	4	0	0	0	1
H093	Clean Energy Option (AA - Liberal Arts And Science)	240101	0	0	0	0	1
M010	Medical Assistant (Certificate)	510801	18	10	41	29	21
M020	Secondary Education (AA - Liberal Arts And Sciences)	240101	7	12	8	7	4
M026	Early Childhood Career (AS - Early Childhood Education)	190708	5	8	3	2	3
M027	Early Childhood Transfer (AS - Early Childhood Education)	190708	16	17	16	11	15
M028	Infant/Toddler and/or Preschool (Certificate)	190708	0	0	0	0	1
M029	Elementary Education (AA - Liberal Arts And Sciences)	240101	5	3	9	3	3
M031	Environmental Science Transfer (AS - Environmental Science)	150599	6	12	13	3	8
M036	Environmental Science Field Technician (AS - Environmental Science)	150599	2	0	3	0	1
M043	Medical Billing and Coding (Certificate)	510714	0	5	27	9	13
M044	Medical Billing (Certificate)	510714	23	8	0	0	0
M064	Practical Nursing (Certificate - Practical Nursing)	513901	8	10	9	9	6
<b>M066</b>	<b>Nursing (AS - Nursing)</b>	<b>513801</b>	<b>40</b>	<b>43</b>	<b>52</b>	<b>40</b>	<b>48</b>
M067	Pre-Health (AS - Liberal Arts and Sciences)	240101	1	0	0	0	0
M068	Foundations of Health (AS - Liberal Arts and Sciences)	240101	16	8	3	2	1
M071	Nutrition & Foods (AA - Liberal Arts And Sciences)	240101	8	10	3	7	1
M080	Foundations of Health Career (AS - Foundations of Health)	510000	0	1	9	17	14
<b>M081</b>	<b>Foundations of Health Transfer (AA - Foundations of Health)</b>	<b>510000</b>	<b>1</b>	<b>12</b>	<b>24</b>	<b>23</b>	<b>28</b>
M085	Direct Care Worker (Certificate)	512601	0	1	1	4	2
M086	Community Health Worker (Certificate)	512207	0	0	3	2	1
M096	Radiologic Technology (AS - Radiologic Technology)	510907	13	10	13	5	12
M100	Health And Fitness Specialist (Certificate)	310501	0	0	2	0	0
M101	Health And Fitness Management (Certificate)	310504	0	1	0	0	0
M103	Personal Trainer/Fitness Counselor (Certificate)	310501	6	1	0	0	0
M107	Strength And Conditioning Specialist (Certificate)	310501	0	0	0	0	1
M112	Healthy Living Coaching (Certificate)	310501	0	1	0	0	0
M115	Health and Fitness (AS - Health And Fitness)	310501	4	3	7	6	5
N012	Chemistry (AA - Liberal Arts and Sciences)	400501	10	4	2	4	3

Code	Program Title	CIP Code	Class of 2015	Class of 2016	Class of 2017	Class of 2018	Class of 2019
N015	Mathematics Mass Transfer (AS - Liberal Arts and Sciences)	270101	5	5	5	9	4
N016	Physics Mass Transfer (AS - Liberal Arts And Sciences)	400801	0	2	3	2	1
N017	Mathematics General Transfer (AS - Liberal Arts And Sciences)	270101	3	1	2	0	0
N056	Programming Option (AS - Computer Information Systems)	110202	11	5	17	17	8
N057	Comp Info Sys User Support (AS - Computer Information Systems)	110202	0	1	0	0	1
N062	Computer Networking (Certificate)	110901	2	0	5	1	5
N063	Computer Information Security and Assurance (AS - Computer Information Sys)	110202	6	3	6	2	1
N064	Computer Info. Security & Assurance Mgmt Cert. (Certificate)	111003	0	1	0	1	0
N065	Comp Info Security & Assurance - Tech Specialist Cert. (Certificate)	111003	1	0	0	0	0
N066	Information Technology Management (AS - Computer Information Systems)	110202	2	6	5	9	7
N067	Computer User Support (AS - Computer Information Systems)	110202	4	3	3	6	4
N068	Web Development (AS - Computer Information Systems)	110202	0	0	0	1	1
<b>N079</b>	<b>Engineering Studies (AS - Engineering)</b>	<b>140101</b>	<b>11</b>	<b>8</b>	<b>12</b>	<b>14</b>	<b>22</b>
N082	Engineering Science (AS - Engineering)	140101	2	2	6	8	2
S013	Developmental Disabilities Direct Support (Certificate)	440701	1	1	1	5	1
<b>S080</b>	<b>Criminal Justice (AS - Criminal Justice)</b>	<b>430104</b>	<b>71</b>	<b>58</b>	<b>43</b>	<b>49</b>	<b>50</b>
S082	Law Enforcement (Certificate)	430104	12	2	2	1	0
X012	Biotechnology (AA - Liberal Arts And Sciences)	261201	0	0	1	2	1
X021	Natural Resources (AA - Liberal Arts And Sciences)	240101	0	2	0	1	2
X031	Pre-Veterinary (AS - Veterinarian Assistant)	510808	4	2	0	1	1
X036	Veterinary Technician (AS - Veterinarian Assistant)	510808	18	21	12	17	14
X052	Pre-Medical/Dental (AA - Liberal Arts and Sciences)	240101	1	1	1	0	0
<b>X060</b>	<b>Biology (AS - Liberal Arts and Sciences)</b>	<b>260101</b>	<b>21</b>	<b>29</b>	<b>30</b>	<b>25</b>	<b>34</b>
X073	Forensic Science (Certificate)	430106	2	2	0	0	0
X074	Forensic Science (AS - Liberal Arts And Sciences)	240101	4	6	1	2	1
<b>Total</b>			<b>1025</b>	<b>990</b>	<b>1010</b>	<b>907</b>	<b>888</b>

Table A.2. Employers and Job Titles of Graduates

DEGREE/CERT	EMPLOYER	JOB TITLE	DEGREE/CERT	EMPLOYER	JOB TITLE
<b>B010,Human Resources Management (Certificate)</b>			<b>B096,Sport Management (AS - Sport Management)</b>		
	Pioneer Valley Montessori School	Office Business Manager		Big Y Foods, Inc.	Customer Service
<b>B011,Human Resource Mgt (AS - Business Administration)</b>			<b>B111,Culinary Arts (Certificate)</b>		
	Orchard Tool And Die	CNC Programmer/ Engineer		HCC Culinary Arts	Lab Technician
<b>B016,Accounting (AS - Accounting)</b>				Max's Tavern	Line Cook
	UMass Five College Federal CU	Finance Support Specialist	<b>C001,General Integrated Studies (AS - Liberal Studies)</b>		
	University Of Massachusetts	Clerical Assistant		Baystate Health	Medical Assistant
<b>B023,Business Administration Mass Transfer (AS - Business Admin)</b>				Commonwealth Of Massachusetts	Clerk
	Baystate Health	Access Service Rep		Hampshire Regional YMCA	School Age Child Care Asst Director
	Commercial	Merchandiser		HCC/ STCC	Data Clerk
	Johnny's Bar And Grille	Waiter			Insurance Agent
	Longhorn Steakhouse	Server	<b>C004,Gen Integrated Studies-Elementary Educ (AS-Liberal Studies)</b>		
	Louis And Clark Pharmacy	Dispatch Coordinator		Agawam Public Schools	Substitute Teacher
	MMC Roofing	Roofer	<b>H010,Liberal Arts And Sciences (AA - Liberal Arts And Sciences)</b>		
	Springfield Parks And Recreational	Senior HRL		Baystate Medical	Monitor Tech/ Operations Assistant
	Voya Financial	Customer Service		Big Y Foods, Inc.	Deli Clerk
		Housing Case Manager		Center For Extended Care	CNA
<b>B026,Business Administration Career (AS - Business Administration)</b>				Dave's Natural Garden	Greenhouse Worker
	Liberty Security Inc	Lieutenant		Hampshire College	Advancement Assistant
	Pioneer Valley Montessori School	Office Business Manager		Judie's	Server/ Cashier
<b>B033,Entrepreneurship (AS - Business Administration)</b>				Krazy Jakes	Cook
	WestRock/ H&R Block	Machine Operator/ Tax Associate		Local Burger	Waitress/ Bartender
<b>B034,Business Administration General Transfer (AS - Business Admin)</b>				Marvin Windows And Doors	Shipping/Receiving Associate
	Aubrey & Dixon, LLC	Intern		Massachusetts	Care Manager
	Big Y Foods, Inc.	Staff Accountant		Merrick Public Library	Senior Library Assistant
	Coca-Cola	Customer Service Leader		Minnechaug Regional High School	Coach
<b>B042,Administrative Professional Studies Cert (Certificate)</b>				Old Navy	Sales Associate
	Northwestern District Attorney	Administrative Assistant		Pathlight	Behavior Specialist
<b>B056,Hospitality Management Career (AS - Hospitality Management)</b>				Quaboag On The Common	Dietary Aide
	Amherst-Pelham Schools	School Nutrition/ Bookkeeper		Salon Advantages	Hairdresser



DEGREE/CERT	EMPLOYER	JOB TITLE
<b>B094,Entrepreneurship (Certificate)</b>		
	Orchard Tool And Die	CNC Programmer/ Engineer
<b>H010,Liberal Arts And Sciences (AA - Liberal Arts &amp; Sciences)(cont.)</b>		
	The Inn On Boktwood	Bartender
	The Yarde Tavern	Bartender/ Server
	Three Rivers Water Dept	Water Superintendent
	Town Of Palmer	Clerk
	USPS	Processing clerk
		Bartender
		Self-Employed
<b>H012,Communications (AA - Liberal Arts And Sciences)</b>		
	Freelance Video	
	Ocean State Job Lot	Department Head
<b>H015,Creative Writing (AA - Liberal Arts And Sciences)</b>		
	White Management	Shift Lead
<b>H019,Human Services (Certificate)</b>		
	Center For Human Development	Program Manager
	Cory	Cashier
	Phoenix Hiuse	Care Coordinator
<b>H024,Addiction Studies (Certificate)</b>		
	Gandara	Case Manager
<b>H043,CMTA Integrated Studies (AA - Liberal Arts And Sciences)</b>		
	Regal Cinemas	Usher
<b>H049,Human Services (AS - Human Services)</b>		
	Kindercare Education	Site Coordinator
	Latinos Educational Institute	Mentor
<b>H060,Psychology (AA - Liberal Arts and Sciences)</b>		
	Behavioral Concepts Inc	Assistant Behavioral Analyst
	Starbucks	Barista
	Wicked Wings	Bartender
<b>H080,Deaf Studies (AS - Liberal Arts And Sciences)</b>		
	Willie Ross School For The Deaf	

DEGREE/CERT	EMPLOYER	JOB TITLE
	South Hadley Public Schools	Substitute Teacher
	State Of Connecticut Judicial Branch	Court Monitor
<b>M026,Early Childhood Career (AS - Early Childhood Education)</b>		
	Marcos Marrero	Nanny
<b>M027,Early Childhood Transfer (AS - Early Childhood Education)</b>		
	KinderCare Learning Center	Infant Teacher
	The Growing Tree Learning Center	Preschool Teacher
	The Walt Disney Company	
<b>M031,Environmental Science Transfer (AS - Environmental Science)</b>		
	Enterprise Rent-A-Car	Service Agent
	Rise Holdings Inc	
<b>M043,Medical Billing and Coding (Certificate)</b>		
	Baystate Health	Lead Phlebotomist
	HCC	Accountant
<b>M066,Nursing (AS - Nursing)</b>		
	Bay State Medical Center	Registered Nurse
	Bay State Medical Center	Registered Nurse
	Bay State Medical Center	Nurse
	Baystate Medical Center	Registered Nurse
	Baystate Medical Center	Registered Nurse
	Encompass Hlth Rehabilitation Hosp	Registered Nurse
	Fresenius	Registered Nurse
	HMC	Registered Nurse
	Mercy Medical Center	Registered Nurse
	Private Home Care	Visiting Nurse
	Veterans Affairs	Registered Nurse
	YNHH	Registered Nurse
<b>M080,Foundations of Health Career (AS - Foundations of Health)</b>		
	Local Hospital	Registration

DEGREE/CERT	EMPLOYER	JOB TITLE
<b>M010,Medical Assistant (Certificate)</b>		
	Holyoke Health Center	Medical Assistant
<b>M096,Radiologic Technology (AS - Radiologic Technology)</b>		
	Baystate Franklin Medical Center	Radiologic Technologist
	Baystate Franklin Medical Center	Radiologic Technologist
	Berkshire Medical Center	Radiological Technologist
	Brattleboro Memorial Hospital	Radiologic Technologist
	Holyoke Medical Center	Radiological Technologist
<b>M115,Health and Fitness (AS - Health And Fitness)</b>		
	Randall Boys & Girls Club	Lifeguard
<b>N012,Chemistry (AA - Liberal Arts and Sciences)</b>		
	All Star Dairy Inc.	Customer Service Representative
	Hannoush Jewelers	Sales Associate
	Rise Holdings Inc	
<b>N015,Mathematics Mass Transfer (AS - Liberal Arts and Sciences)</b>		
	Stem Starter Academy	Supplemental Instructor

DEGREE/CERT	EMPLOYER	JOB TITLE
<b>M081,Foundations of Health Transfer (AA - Foundations of Health)</b>		
	Baystate Medical Center	Behavioral Resource Technician
	Crissy Burnett	Resident Care Aide
	McDonalds	Crew Trainer
	Shriners Hospital For Children	PCT
<b>N066,Information Technology Management (AS - Computer Info Sys)</b>		
	Allied Universal	Security Professional
<b>S080,Criminal Justice (AS - Criminal Justice)</b>		
	Commonwealth Of Massachusetts	Case Specialist
	CVS	Pharmacy Technician
	FMC	CCHT
	Sylvester's	Food Prep/ Baker
<b>X021,Natural Resources (AA - Liberal Arts And Sciences)</b>		
	Stop & Shop	Clerk
<b>X036,Veterinary Technician (AS - Veterinarian Assistant)</b>		
	Hampden Vet Clinic	Veterinary Technician
<b>X060,Biology (AS - Liberal Arts and Sciences)</b>		
	Agiliti	Hospital Service Technician
	Yale University	Mock Class Participant

**Table A.3. Post-graduation placements, by program**

NOTE: 1) Graduates not counted in the '# Employed in Related Field' column are not in a related field or related field status is unknown.

Program Code	Program Title	Responded to the Employment Status Question	Employed						Enrolled		
			Total Employed	% Employed*	# Employed in Related Field	% Employed in Related Field	Employed FT	Employed PT	FT	PT	Total Enrolled
B010	Human Resources Management (Certificate)	1	1		1		1	0	1	0	1
B011	Human Resource Mgt (AS - Business Administration)	1	1		1		1	0	0	1	1
B016	Accounting (AS - Accounting)	2	2		2		2	0	0	0	0
B023	Business Administration Mass Transfer (AS - Business Administration)	10	9	90%	2	20%	7	2	6	1	7
B026	Business Administration Career (AS - Business Administration)	2	2		1		2	0	1	0	1
B033	Entrepreneurship (AS - Business Administration)	1	1		0		1	0	0	0	0
B034	Business Administration General Transfer (AS - Business Administration)	3	3		3		2	1	1	2	3
B042	Administrative Professional Studies (Certificate)	1	1		1		1	0	0	0	0
B052	Food Service Management (AS - Hospitality Management)	1	0		0		0	0	0	0	0
B056	Hospitality Management Career (AS - Hospitality Management)	1	1		1		1	0	0	0	0
B094	Entrepreneurship (Certificate)	1	1		1		1	0	0	1	1
B096	Sport Management (AS - Sport Management)	1	1		0		0	1	1	0	1
B111	Culinary Arts (Certificate)	3	2		2		0	2	2	0	2
C001	General Integrated Studies (AS - Liberal Studies)	7	6	86%	3	43%	4	2	1	1	3
C004	General Integrated Studies - Elementary Education (AS - Liberal Studies)	2	1		1		0	1	2	0	2
H010	Liberal Arts And Sciences (AA - Liberal Arts And Sciences)	41	25	61%	9	22%	13	11	22	10	32
H012	Communications (AA - Liberal Arts And Sciences)	2	2		0		0	2	1	0	1
H015	Creative Writing (AA - Liberal Arts And Sciences)	2	1		0		0	0	1	0	1
H019	Human Services (Certificate)	5	3		2		3	0	2	1	3
H024	Addiction Studies (Certificate)	2	1		1		1	0	1	1	2
H031	Visual Art (AS - Visual Art)	1	0		0		0	0	1	0	1
H043	CMTA Integrated Studies (AA - Liberal Arts And Sciences)	2	1		0		0	1	1	0	1
H049	Human Services (AS - Human Services)	3	2		1		1	1	0	0	0
H060	Psychology (AA - Liberal Arts and Sciences)	4	3		1		1	2	4	0	4
H080	Deaf Studies (AS - Liberal Arts And Sciences)	2	1		1		1	0	0	1	1
M010	Medical Assistant (Certificate)	1	1		1		1	0	0	0	0

Program Code	Program Title	Responded to the Employment Status Question	Employed					Enrolled			
			Total Employed	% Employed*	# Employed in Related Field	% Employed in Related Field	Employed FT	Employed PT	FT	PT	Total Enrolled
M020	Secondary Education (AA - Liberal Arts And Sciences)	1	0		0		0	0	0	1	1
M026	Early Childhood Career (AS - Early Childhood Education)	1	1		1		1	0	0	0	0
M027	Early Childhood Transfer (AS - Early Childhood Education)	3	3		2		1	2	1	0	1
M031	Environmental Science Transfer (AS - Environmental Science)	5	2		1		1	1	3	1	4
M043	Medical Billing and Coding (Certificate)	2	2		1		2	0	0	0	0
M066	Nursing (AS - Nursing)	12	12	100%	12	100%	11	1	5	1	6
M080	Foundations of Health Career (AS - Foundations of Health)	1	1		0		0	1	1	0	1
M081	Foundations of Health Transfer (AA - Foundations of Health)	5	4		2		2	2	2	1	3
M096	Radiologic Technology (AS - Radiologic Technology)	5	5		5		4	1	0	0	0
M115	Health and Fitness (AS - Health And Fitness)	1	1		0		0	1	1	0	1
N012	Chemistry (AA - Liberal Arts and Sciences)	3	3		1		1	2	2	0	2
N015	Mathematics Mass Transfer (AS - Liberal Arts and Sciences)	1	1		1		0	1	1	0	1
N056	Programming Option (AS - Computer Information Systems)	1	0		0		0	0	0	0	0
N066	Information Technology Management (AS - Computer Information Systems)	1	1		0		1	0	2	0	2
N067	Computer User Support (AS - Computer Information Systems)	1	0		0		0	0	0	0	0
N079	Engineering Studies (AS - Engineering)	3	0		0		0	0	4	0	4
S080	Criminal Justice (AS - Criminal Justice)	6	5	83%	2	33%	5	0	4	3	7
X021	Natural Resources (AA - Liberal Arts And Sciences)	1	1		0		0	1	0	0	1
X036	Veterinary Technician (AS - Veterinarian Assistant)	1	1		1		1	0	0	0	0
X060	Biology (AS - Liberal Arts and Sciences)	7	2	29%	0	0%	0	2	6	1	7
<b>EMPLOYMENT &amp; ENROLLMENT FOR ALL GRAD RESPONDENTS **</b>		<b>167**</b>	<b>119</b>	<b>**</b>	<b>65</b>	<b>**</b>	<b>75</b>	<b>41</b>	<b>81</b>	<b>28</b>	<b>111</b>

\* Percentages are only meaningful if 6 or more graduates responded to the survey. For program with less than 6 respondents, the percentage column is left blank.

\*\* 164 is the actual number of graduates who responded to the employment question. As Table 1 shows, 71% of those 164 graduates are employed. 38% are employed in a related field. Some graduates had multiple credentials and their employment & enrollment data were counted in multiple degree titles. Some graduates were from programs that had only one graduate and those data and subtotal rows were excluded or amended due to guarantee of data confidentiality. However, these graduates were included in the Grand Total (n=167) row.

## Table A.4 The Survey

### Class of 2019 Graduate Survey

Holyoke Community College

#### CURRENT EDUCATIONAL STATUS

1. Are you currently enrolled in an educational program or institution?  Yes  No  
**If NOT CURRENTLY ENROLLED, SKIP to Section II**
- 1a. Are you a full-time student (12 or more credits) or part-time student (less than 12 credits)?  Full-time  Part-time
- 1b. What type of school are you attending?  
 Public two-year college  
 Public four-year college or university  
 Private college or university  
 Other (e.g. vocational, technical, etc), please specify:  
 \_\_\_\_\_
- 1c. School name: \_\_\_\_\_
- 1d. How would you describe the preparation HCC gave you for your current studies?  
 Excellent  Fair/Adequate  
 Good  Poor/Inadequate

#### II. CURRENT EMPLOYMENT STATUS

2. Are you currently employed?  
 Employed (excludes full-time military service)  
 Registered Apprenticeship  
 Full-time military  
 Unemployed (not employed but looking for work)  
 Not in the labor force (not employed & not looking)  
 National & Community Service Act participant  
 Peace Corps volunteer
- If NOT CURRENTLY EMPLOYED, SKIP to Section III**
- 2a. How many hours per week do you typically work? \_\_\_\_\_
- 2b. Job Title: \_\_\_\_\_  
 Employer: \_\_\_\_\_
- Current hourly wage (if salaried, approximate hourly rate):  
 \$ \_\_\_\_\_ Per hour

- 2c. Look at **LIST A** on the reverse side and enter the industry # that matches your employer's type of business: \_\_\_\_\_
3. Is your current job related to what you studied at HCC?  
 Yes  No
4. How would you describe the preparation HCC gave you for your current work?  
 Excellent  Fair/Adequate  
 Good  Poor/Inadequate

#### III. HCC EXPERIENCES

##### Work-based Experience

5. Did you participate in ANY work-based experience at HCC?  Yes  No **If NO, skip to question #6**
- 5a. Which work-based experiences did you participate in at HCC? (**check all that apply**)  
 Clerkship  Clinical  Co-op  
 Externship  Fieldwork  Internship  
 Practicum  Service Learning
- 5b. Is your present employer the same as your HCC work-based experience employer?  
 Yes  No  Not employed

##### Transfer Advice

6. Did you get any transfer advice when you attended HCC?  
 Yes  No **If NO, skip to #6b**
- 6a. If **YES**, how would you describe the advice you received from:
- |                                       | Excellent                | Good                     | Fair                     | Poor                     | Not applicable           |
|---------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| An advisor                            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| A faculty member                      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| A transfer counselor                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Someone else, specify below:<br>_____ | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
- 6b. If **NO**, do you wish you had?  Yes  No

**Class of 2019 Graduate Survey**  
Holyoke Community College

**IV. SATISFACTION AND GOALS**

**Overall Experience**

7. How would you rate your satisfaction with your overall HCC experience? Use a scale from 1 to 10, where 1=not at all satisfied and 10= extremely satisfied \_\_\_\_\_

7a. What was MOST satisfying to you about your HCC experience? \_\_\_\_\_  
\_\_\_\_\_

7b. In your opinion, what at HCC most needs improvement? \_\_\_\_\_  
\_\_\_\_\_

8. Would you recommend HCC to friends or family considering college?  Yes  No

9. **How would you describe each of the following at HCC?**

	Excellent	Good	Fair	Poor
a. Variety & availability of courses and programs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Quality of online classes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Quality of brick & click courses	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Options for scheduling classes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Quality of instruction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Academic Advising	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Tutoring and/or support services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Helpfulness of administrative staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Sense of community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

h. Online Services

10. When you were attending HCC, how important to you were the goals below? Were they very, somewhat, or not at all important to you? Which of these did you achieve?

How important?			Goals	Did you achieve it?	
Very	Some what	Not at all		Yes	No
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Increasing knowledge in an academic area	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Obtaining a degree or certificate	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completing courses necessary to transfer elsewhere	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Exploring career options/ setting career goals	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Preparing for a new career	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Upgrading present job skills	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Meeting people and making new friends	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Increasing self-confidence	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Increasing independence and self-reliance	<input type="checkbox"/>	<input type="checkbox"/>

11. Your feedback is VERY helpful to us and to current and future students. Please use this space and/or the back of this form for any additional comments you have about your experience at HCC.

**THANK YOU! Please be assured that all individual responses are confidential. Responses will be released in summary form only, with no answers personally identified. With your participation, we will improve our service to students and the community.**

***Class of 2019 Graduate Survey***  
*Holyoke Community College*

**FOR USE WITH QUESTION 2c.**

<b>LIST B</b> <b><i>INDUSTRY OF EMPLOYER</i></b>	
1. Agriculture, Forestry, Fishing, Environmental Tech.	15. Manufacturing (Electronics and High Technology)
2. Business Services (Cleaning, etc)	16. Manufacturing (Other)
3. Construction and Skilled Trades	17. Military
4. Criminal Justice and Law	18. Nursing
5. Communications and Media	19. Personal Services (Beautician, etc.)
6. Education: Early Childhood and Primary	20. Public Utilities
7. Education: Secondary and Postsecondary	21. Radiologic Technology
8. Finance, Insurance, Accounting, and Real Estate	22. Retail Trade
9. Fine and Performing Arts	23. Recreation and Leisure
10. Government and Public Administration	24. Social Services
11. Home Services (Landscaping, Lawn Care, etc.)	25. Transportation
12. Hospital and Health Related (Other)	26. Wholesale Trade
13. Hotel and Food Service	27. Other, please specify
14. Information Sciences, Systems and Processing	

