Cisco Training Academy

Develop your knowledge and skills. Prepare to pass the certification exam and become a Cisco Certified Network Associate (CCNA) by taking these four courses, two of which are offered every semester:
• Module I: Introduction to Networks
• Module II: Routing & Switching Essentials
• Module III: Scaling Networks
• Module IV: Connecting Networks
Income-based scholarships are available.

CISCO I: Introduction to Networks
CWD 814 • 17 sessions
CRN 35092  Sep 18-Nov 17  MW  6-10 p.m.

Develop your knowledge and skill and prepare to become a certified network administrator. This is the first course in a series of prep courses designed to help you pass your certification exam and become a Cisco Certified Network Associate (CCNA). Includes: exploring the network operating system, network protocols and communications, network access, Ethernet, network layer, transport layer, IP addressing, subnetting IP networks, and application layers.
$849

At PAFEC

These courses are offered at our downtown Holyoke campus in the Picknelly Adult and Family Education Center (PAFEC) at 206 Maple St., a renovated 19th century firehouse with all the latest technology, easy access to major highways, and ample parking.

There’s an App for That
TECH 073 • 1 session
CRN 35666  Sep 27  W  9-11 a.m. (English)
CRN 35669  Nov 7  T  6-8 p.m. (English)
CRN 35670  Nov 9  Th  9-11 a.m. (Spanish)

Make the most of your smartphone in this class. We will discuss how to connect your various devices, use email and google drive, and explore apps that can make your life easier and more interesting.
$25

Google Like a Pro • TECH 074 • 1 session
CRN 35671  Oct 4  W  9-11 a.m. (English)
CRN 35672  Nov 14  T  6-8 p.m. (English)
CRN 35673  Nov 16  Th  9-11 a.m. (Spanish)

Learn how to make Google work for you. Learn how to use Google Drive to store and share documents, and Google Docs and Sheets to work collaboratively. It’s the best parts of Microsoft Office in a free, sharable space.
$25

Troubleshooting Basics
TECH 075 • 1 session
CRN 35674  Oct 11  W  9-11 a.m. (English)
CRN 35675  Nov 28  T  6-8 p.m. (English)
CRN 35676  Nov 30  Th  9-11 a.m. (Spanish)

Computers are wonderful tools, but what should you do when things go awry. This class will provide you guidance in dealing with common issues (freezing, pop up boxes, warning messages, screen or mouse malfunction), to get your computer running smoothly again.
$25

Buyer’s Guide to Finding the Right Computer for You • TECH 038 • 1 session
CRN 35665  Sep 20  W  9-11 a.m. (English)
CRN 35667  Oct 31  T  6-8 p.m. (English)
CRN 35668  Nov 2  Th  9-11 a.m. (Spanish)

In this class we will explore the different types of computers and brands, as well as the vocabulary of memory systems, processing speed, and operating systems.
$25

Free Classes At PAFEC

Acing the Online Class
TECH 076 • 1 session
CRN 35677  Oct 18  W  9-11 a.m. (English)
CRN 35678  Dec 5  T  6-8 p.m. (English)
CRN 35679  Dec 7  Th  9-11 a.m. (Spanish)

Are you thinking about taking an online class? Join us for tips and tricks to be successful in the classroom of the future: your living room! We’ll discuss how to navigate online platforms, how to manage time, and what to expect from online learning.
$0

Tech Tools for Students
TECH 077 • 1 session
CRN 35680  Oct 26  Th  9-11 a.m. (English)
CRN 35681  Dec 12  T  6-8 p.m. (English)
CRN 35682  Dec 14  Th  9-11 a.m. (Spanish)

Successful students need to use technology on a daily basis. This class explores the applications and tools that students can use to maximize their learning. We’ll cover Microsoft Office programs (and their free versions), how to work collaboratively, and how to locate relevant information.
$0

Students in computer classes should bring a flash drive.