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**HIGHER ED INSTITUTION INFORMATION**

Institution name: **Holyoke Community College**

Campus name(s)/description(s): Main campus and satellite buildings, including: Center for Health Education, Culinary Arts Institute, Picknelly Adult & Family Education Center

Campus address(es): 303 Homestead Avenue, 404 Jarvis Ave., 164 Race Street, 206 Maple Street

Primary point(s) of contact for campus(es) (President or designee): Narayan Sampath, VP Administration & Finance

**SOCIAL DISTANCING**

- ✔ Adopted measures to provide that all persons, including faculty, staff and students, remain six feet apart to the greatest extent possible, both inside and outside campus buildings
- ✔ Established protocols to ensure that faculty, staff and students can practice adequate social distancing
- ✔ Posted signage for safe social distancing in all places where faculty, staff and students are likely to gather
- ✔ Required face coverings or masks for all faculty, staff and students (except where unsafe due to medical condition or disability) while inside and if social distancing of at least 6 feet cannot be reliably maintained while outdoors
- ✔ Implemented additional procedures. Please describe them here:

  The great majority of instruction and student services are delivered remotely. Where work must be performed on campus, staffing is reduced to a minimum and staff work in shifts, with disinfecting of common spaces between shifts.

**HYGIENE PROTOCOLS**

- ✔ Provided hand washing capabilities throughout the campus
- ✔ Taken measures to encourage frequent hand washing or sanitizing by faculty, staff and students and provided adequate supplies to do so
- ✔ Provided for regular sanitization of high touch areas, such as desks, equipment, screens, doorknobs, and restrooms throughout the campus
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**HYGIENE PROTOCOLS** | check the applicable boxes (or indicate "N/A" if not applicable) to certify that you have:

Implemented additional procedures. Please describe them here:

**GENERAL OPERATIONS** | check the applicable boxes (or indicate "N/A" if not applicable) to certify that you have:

- ✔ Provided training for faculty, staff and students regarding the importance of social distancing, face covering, hand-washing, symptom monitoring, testing, isolation, quarantine, and all other detection and response protocols, and regularly share information through multiple channels to reinforce the message
- ✔ Encouraged faculty, staff and students who are feeling ill or displaying COVID19-like symptoms to stay home or in their residence hall
- ✔ Established a plan to accommodate the needs of students, staff and faculty who are at higher risk if they are exposed to COVID-19, or who care for household members who are at higher risk
- ✔ Ensured that no gatherings will occur on campus that exceed the limits in the latest Commonwealth advisory, except for the purposes of instruction, provided that six feet distancing can always be maintained
- ✔ Ensured that campus amenities and services will adhere to all sector-specific safety protocols, available on the Commonwealth’s Reopening Plan website, applicable to the amenity or service. Examples include:
  - ✔ Office spaces: Must follow latest office space guidance
  - ✔ Dining Services: Must follow the latest restaurant guidance
  - ✔ Athletic Centers, gyms and fitness centers: Must follow the latest fitness center and health club guidance
  - ✔ Campus shops and bookstores: Must follow the latest retail guidance
  - ✔ Performance venues: Must follow the latest performance venue guidance
  - ✔ Events: Must follow the latest indoor and outdoor events guidance
- ✔ Implemented additional procedures. Please describe them here:

Dining services, performance venues, and the athletic center are currently closed. The college bookstore is closed to students, faculty and staff, with the exception of bookstore staff as necessary to process orders for online purchase/delivery. No indoor or outdoor events are permitted at this time.
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**Cleaning & Disinfecting**

- [x] Established and maintained cleaning protocols specific to the campus
- [x] Taken measures to ensure that when an individual on campus is diagnosed with COVID-19, cleaning and disinfecting is performed
- [x] Prepared to disinfect all common and high touch surfaces at appropriate intervals
- [x] Implemented additional procedures. Please describe them here:
  
  Additional cleaning and disinfecting is performed in coordination with college departments to ensure that common spaces are cleaned between classes and shifts as necessary.

**Communication & Support**

- [x] Established consistent communication to all students, staff, faculty, and the surrounding community regarding Phase III plans
- [x] Installed signage and other visual indicators throughout all campus buildings and outdoor areas to improve awareness of and compliance with Phase III requirements
- [x] Established a plan for when and how to adjust operations in response to an outbreak on campus or other public health concerns, including communicating the need to pause or discontinue in-person programming and activities to all students, staff and faculty
- [x] Established clear communication and escalation points with the Local Board of Health, Massachusetts Department of Public Health, and other state and local agencies as needed
- [x] Developed protocols for delivery of emotional and mental health services, including both individual and group counseling
- [x] Implemented additional procedures. Please describe them here:

  Hosted a town hall to provide an overview of HCC’s Institutional Control Plan and describe the work of the task force charged with reviewing requests to conduct classes or perform essential work on campus.
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**DETECTION & RESPONSE** | check the applicable boxes (or indicate “N/A” if not applicable) to certify that you have:

- **N/A** Established a comprehensive plan, in coordination with public health officials, for facilitating testing of symptomatic individuals and monitoring students, staff, and faculty for the presence of COVID-19, including robust testing protocols for: (1) incoming or returning students, especially those who will be living on campus; and (2) on-going periodic testing strategies for students, staff and faculty throughout the school year, especially for individuals in frequent contact with residential students and other individuals who have pre-existing medical risk factors. Such plans should be regularly updated to ensure compliance with current CDC and DPH requirements and guidelines and to reflect evolving testing technologies and methods.

- **N/A** Established a plan for ensuring that students, staff and faculty who arrive on campus from another country or a state not designated as a lower-risk state by the Department of Public Health provide documentation of a negative COVID test result on a sample taken no more than 72 hours prior to their arrival, and are informed of campus policies and the latest Commonwealth travel order regarding travel restrictions, testing, and self-quarantine requirements.

- **N/A** Designated residential facilities space for residential students to immediately quarantine if they arrive on campus from another country or a state not designated as a lower-risk state by DPH and do not have documentation of a negative COVID test result on a sample taken no more than 72 hours prior to their arrival.

- **✓** Developed a plan to ensure that results and full demographic data (name, date of birth, full address, gender, race, ethnicity, primary language, occupation and disability status) on students, staff and faculty tested by the institution for COVID-19 are reported electronically to the MA Department of Public Heath as required. (If testing is conducted by a healthcare facility or laboratory, results will be reported electronically to DPH by the facility or laboratory.)

- **N/A** Developed a plan for coordinating with students, staff and faculty who are diagnosed with COVID-19, or have been in close contact with someone who has, to ensure that they have adequate space and support to isolate or quarantine.

- **✓** Developed a plan to work with DPH-designated contact tracers following the identification of any case or close contact. (DPH-designated contact tracers conduct contact tracing in Massachusetts, and include local Boards of Health, both in the municipality where the campus is based and the municipality where the case or close contacts reside, if different than where the campus is may be involved, as well as the Community Tracing Collaborative. Local Board of Health officials will decide whether to conduct contact tracing or assign to the Community Tracing Collaborative.)
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**DETECTION & RESPONSE |** check the applicable boxes (or indicate "N/A" if not applicable) to certify that you have:

- [N/A] Designated residential facilities space to immediately isolate students who reside on campus and test positive for COVID-19, and to separately quarantine students who have had close contact with them
- [N/A] Established protocols to ensure that students in isolation or quarantine have appropriate support and services
- [N/A] Implemented additional procedures. Please describe them here:

**ADDITIONAL DETAILS |**