

HCC-Guest Wireless



Welcome to Holyoke Community College.

We provide a **guest wireless network** for your convenience. **HCC-Guest**

Students, Faculty and Staff connect to HCC-User.

Guests and Visitors that do not have a HCC account must self-register to access **HCC-Guest**. You must provide a valid email address and mobile number to register, **and be able to receive a message** sent to one of these to proceed. Registrations are valid for 7 days and can be renewed, if needed.

1. Connect your device to the HCC-Guest network.
2. Open your browser and navigate to <https://www.hcc.edu>.
3. This will bring you to the registration page. Follow the instructions to **self-register** or use the Login link if you are returning with a valid guest account (less than 7 days old).
4. After submitting your information, a password will be sent to your email address and cell number. Check one of these for the password. **You must be able to receive a text message on your phone or check your email in order to get the password.**
5. To complete connection, log in with your email address and the password provided.

If you do not receive an email or text message within 10 minutes, please contact the Help Desk at extension 2075 or in Frost 109.

The screenshot shows the 'HCC Guest Wireless Access' registration page. At the top is the Holyoke Community College logo. Below the title, it says 'Welcome to HCC!' and explains that guests need to follow a registration process. It provides two options: 'HCC Guests - First time users' with a note that a valid email and mobile number are required, and 'HCC Guests - Returning users' with a link to login with credentials. A footer note provides contact information for the HCC Help Desk.

The screenshot shows the 'HCC Guest Wireless Access' login page. It features the Holyoke Community College logo and the title 'HCC Guest Wireless Access'. Under the heading 'Guest Login', it states that an active account is required and provides instructions for users who know their credentials versus those who do not. At the bottom, there are input fields for 'Username (Email)' and 'Password', followed by a 'Continue' button.