SCHEDULE CHANGES: Students may make schedule changes prior to the start of classes and during the add/drop period. Assistance is available in the Advising, Career and Transfer Center (ACT) located in CC 102. Please reprint schedules prior to the start of classes and when schedule changes are made. Up-to-date information is available at HCC Online Services: www.hcc.edu.

SPRING 2020 BILLING SCHEDULE HCC Student Handbook

Full-term - If you register: Your bill will be due by:
October 23 – November 15 ………………… December 3
November 16 – December 11 ……………… January 3
December 12 – January 2 …………………… January 14
January 3 – January 13 …………………….. January 21
January 14 – January 31 …………………… February 7

Accelerated course – if you register: Your bill will be due by:
February 1 – March 10 …………………….. March 17
March 11 – April 7 ………………………… April 14

It is the student’s responsibility to make a payment arrangement by the bill due date. If the student does not plan to participate in a course for which he or she has registered, it is the student’s responsibility to drop or withdraw during the appropriate time period. If a payment arrangement, including submitting all necessary documentation to complete the financial aid application is not finalized by the bill due date, a hold may be placed on the student’s account which would prevent the student from registration or obtaining a transcript. If the student does not drop or withdraw during the appropriate time period, it remains the student’s responsibility to officially withdraw for any or all courses he or she does not plan to continue attending. Please be aware that not showing up for a class or non-payment of the student’s bill does not constitute withdrawal from the college.

SPRING 2020 REFUND POLICY HCC Student Handbook

Full-term & Accelerated courses:
Prior to and including first 5 business days of the semester………………………………………..100% of tuition/ESF/fees
During the second 5 business days of the semester…………………………………………………..50% of tuition/ESF only
After the 10th business day of the semester…………………………………………………………..No refund (outstanding balance due in full)

Check your email! All College communications will be sent to your HCC email address including bill notifications and reminders. To view and pay your bill log in to Online Services by using MyHCC drop-down box at the top of every page on www.hcc.edu.

WINTERSESSION 2020 BILLING SCHEDULE HCC Student Handbook

If you register: Your bill will be due by:
October 23 – December 2………………………… December 3
December 3 – January 3 …………………………… January 3

It is the student’s responsibility to make a payment arrangement by the bill due date. If the student does not plan to participate in a course for which he or she has registered, it is the student’s responsibility to drop or withdraw during the appropriate time period. If a payment arrangement, including submitting all necessary documentation to complete the financial aid application is not finalized by the bill due date, a hold may be placed on the student’s account which would prevent the student from registration or obtaining a transcript. If the student does not drop or withdraw during the appropriate time period, it remains the student’s responsibility to officially withdraw for any or all courses he or she does not plan to continue attending. Please be aware that not showing up for a class or non-payment of the student’s bill does not constitute withdrawal from the college.

WINTERSESSION 2020 REFUND POLICY HCC Student Handbook

Prior to and including the first 2 business days of the class (including the first day of class)……………………………………………………………..100% of tuition/ESF/fees
During the 3rd business day from (and including) the first day of class……………………………………………………………………………..50% of tuition/ESF only
Any time after the 4th business day of the class (including the first day of class)………………………………………………………………………..No refund (outstanding balance due in full)

Questions about your bill? Contact Student Accounts Office via email at studentaccounts@hcc.edu, by phone at 413.552.2101, in person at Frost 201 or use the following link to chat with us every Tuesday from 2-3. https://hcc-uga.chat.edu.185r.net/client/

General questions? Email us at answers@hcc.edu.